

Certificate II Retail Cosmetic Services (Part time)



Training Package Code: WRB03
Course code: WRB 20304

Provider No.: 32220

Course code	Unit Name	Unit description
WRRCS 1B WRRER 1B	Communication	Students will learn the skills, knowledge and attitudes required for effective communication with clients and other staff in the workplace. Their learning also includes the skills, knowledge and attitudes required to work effectively in a retail environment.
WRRLP 1B WRRM 2B	Workplace Health and Safety	This unit incorporates the National Occupational Health and Safety Commission (NOHSC) guidelines for occupational health and safety. The student will also obtain skills, knowledge and attitudes required to maintain and organise work areas in a retail environment.
WRBCS 201B WRBCS 203B WRRS 1B WRR1 1B WRRM 1B WRRCA1B WRBFS 201B WRBCS 202A	Sales and Selling	Students will learn communication and research skills to be able to develop and apply knowledge of products, services and treatments to create a buying environment. Designed to supply the student with the skills and knowledge to plan and implement a display for a small retail business, dealing with difficult customers, establishing and maintaining a customer database and conducting sales presentations in a retail environment. They will cover applying personal hygiene practices by staff members and the organisation of the work area to keep the workplace tidy, clean and safe. Students will cover attitudes in relation to identifying the correct retail equipment required for a given task, maintaining retail equipment and applying keyboard skills and operating data entry equipment. Students will gain the skills and knowledge required to access, increase and update knowledge of the beauty industry and relevant industry legislation.
WRBCS 204A WRBBS 201B	Nail Services	This unit will provide the student with the skills and knowledge to assess the needs of clients, perform a range of hand and foot care services, and an understanding of nail science.
WRBFS 202B	Make-up	This unit will supply students with the skills and knowledge to analyse a client's skin type and facial shape, and design and apply make-up using appropriate products and techniques.

*** Course fee and structure are subject to change without notice ***